

# The Harvey Practice

## Patient Feedback

January 2023

3 patients left us feedback

**67%**

patients likely to  
recommend us

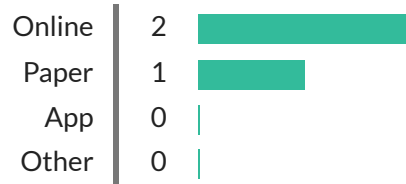
**33%**

patients unlikely to  
recommend us

*(0% didn't answer or gave a neutral response)*

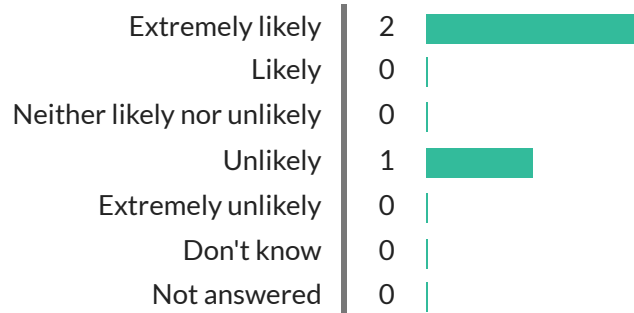
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## Spread of responses



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## How likely are you to recommend our GP Practice to friends and family if they need similar care or treatment?



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## Can you tell us why you gave that response?

The Receptionist are generally help and cheerful, even though they are under pressure.  
Dr Locke went above and beyond to help me resolve an ongoing issue. Very pleased with care received.  
It took ten weeks to get a physio appt for a very painful trapped nerve. No pain control was offered.

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## Positive comments

None currently reviewed for this month.

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## Negative comments

None currently reviewed for this month.